

Guided walk booking terms & conditions 2021

Guided walks by Callicoma Hill operate under the following terms and conditions:

- 1. Walks will proceed under all weather conditions, except where the walk leader determines that conditions are unsafe and/or dangerous.
- 2. In booking a walk, participants accept the physical risks involved in the walk and must not participate if they are unfit or become unfit by reason of ill health or injury.
- 3. Participants need to be properly prepared, including appropriate fitness, clothing and footwear, and personal provisions.
- 4. We reserve the right to cancel a walk if a minimum number of ticket holders is not reached.
- 5. Refunds will only be given if the walk is cancelled by us.
- 6. Tickets are transferable to another walk (if tickets are available), but not within 48 hours of the booked walk.
- 7. Tickets are transferable to another person(s), but you must advise us of the names and contact details of the new ticket holder(s) more than 24 hours ahead of the booked walk, and the new ticket holders are bound by these terms and conditions.
- 8. Participants must accept full responsibility for their own safety during the walk.
- 9. Participants must provide their own transport to the walk meeting point and commencement of the walk.
- 10. Participants must advise us at, or before, the commencement of any walk of any health, medical or other conditions that could affect their ability to undertake any walk or activity safely.
- 11. We reserve the right to refuse any person to commence, or continue a walk where their participation could adversely endanger the health and safety of that person or other persons.
- 12. Domestic pets are not allowed in national parks or on any walks.